



Return / Repair Authorization Form

Return orders placed through a dealer must be returned to the dealer.

ALL CUSTOM SHOP OR PRINTED KYDEX SELECTIONS, APPAREL, AND LIMITED EDITION ITEMS ARE NON-REFUNDABLE and do NOT qualify for our two week trial period.

To request a return, repair or exchange, please print and complete this form.
Then include this information in the package and mail your item(s) back to us:

**CrossBreed Holsters
4596 W. Junction St.
Springfield, MO 65802**

Please check one:

☐

Repair

☐

Exchange

☐

Refund

NAME					
ADDRESS					
CITY		STATE		ZIP	
EMAIL					
PHONE					
ORDER # (if available)					

About Your Item(s):

Quantity		Item Description and Firearm	
Explanation of repair, exchange or return			
Quantity		Item Description and Firearm	
Explanation of repair, exchange or return			

Quantity		Item Description and Firearm	
Explanation of repair, exchange or return			

If a return/exchange results in additional charges or refunds, how would you like us to process that?

☐

Use the card on file

☐

Payment is included in pkg

☐

Call for card information

If you are sending an item back for repair, it will be repaired or replaced in accordance with our lifetime warranty if applicable. We generally complete repairs within three weeks of receiving the item but please note this may take up to four weeks during holidays and higher volume times of the year, for current turnaround times please email info@mtc-brands.com. If a holster is beyond repair and must be replaced, we will do so with a current production model which may vary from the original product. We are not able to return leather backers or portions of holsters sent in for repair. If you wish for us to use the existing leather backer, please let us know. We will make every effort to do so but cannot guarantee that this will be possible.

Please be aware that previous custom work cannot be replaced.

Not all items qualify for the Two Week Trial and/or Lifetime Warranty. If you are wondering if your item is available for return/repair/exchange, please contact Customer Service at: 888-732-5011 or email info@mtc-brands.com. Items sent in that are not available for return/repair/exchange will be returned to the purchaser.